

# USER GUIDE



## 3.5KW AC UNIT



# WARNINGS

**WARNING: To prevent death or injury to the user or other people and property damage, the following instructions must be followed. Incorrect operation due to ignoring of instructions may cause death, harm or damage.**

- Installation must be performed according to the installation instructions. Improper installation can cause water leakage, electrical shock, or fire.
- Use only the included accessories and parts, and specified tools for the installation. Using non-standard parts can cause water leakage, electrical shock, fire, and injury or property damage.
- Make sure that the outlet you are using is grounded and has the appropriate voltage. The power cord is equipped with a three prong grounding plug to protect against shock. Voltage information can be found on the nameplate of the unit.
- Your unit must be used in a properly grounded wall receptacle. If the wall receptacle you intend to use is not adequately grounded or protected by a time delay fuse or circuit breaker (the fuse or circuit breaker needed is determined by the maximum current of the unit. The maximum current is indicated on the name plate located on unit), have a qualified electrician install the proper receptacle.
- Install the unit on a flat, sturdy surface. Failure to do so could result in damage or excessive noise and vibration.
- The unit must be kept free from obstruction to ensure proper function and to mitigate safety hazards.
- DO NOT modify the length of the power cord or use an extension cord to power the unit.
- DO NOT share a single outlet with other electrical appliances. Improper power supply can cause fire or electrical shock.
- DO NOT install your air conditioner in a wet room such as a bathroom or laundry room. Too much exposure to water can cause electrical components to short circuit.
- DO NOT install the unit in a location that may be exposed to combustible gas, as this could cause fire.
- The unit has wheels to facilitate moving. Make sure not to use the wheels on thick carpet or to roll over objects, as these could cause tipping.
- DO NOT operate a unit that it has been dropped or damaged.
- The appliance with electric heater shall have at least 1meter space to the combustible materials.
- Do not touch the unit with wet or damp hands or when barefoot.
- If the air conditioner is knocked over during use, turn off the unit and unplug it from the main power supply immediately. Visually inspect the unit to ensure there is no damage. If you suspect the unit has been damaged, contact a technician or customer service for assistance.
- In a thunderstorm, the power must be cut off to avoid damage to the machine due to lightning. Your air conditioner should be used in such a way that it is protected from moisture. e.g. condensation, splashed water, etc.
- Do not place or store your air conditioner where it can fall or be pulled into water or any other liquid. Unplug immediately if it occurs.
- All wiring must be performed strictly in accordance with the wiring diagram located inside of the unit.
- The unit's circuit board(PCB) is designed with a fuse to provide overcurrent protection. The specifications of the fuse are printed on the circuit board, such as: T 3.15A/250V, etc.



# OPERATIONS

## WAIT 3 MINUTES BEFORE RESUMING OPERATION

After the unit has stopped, it can not be restarted operation in the first 3 minutes. This is to protect the unit. Operation will automatically start after 3 minutes.

## POWER MANAGEMENT feature (on some models)

When the ambient temperature is lower than the setting temperature for a period of time, the unit will be automatically operate power management feature. The compressor and fan motor stop. When the ambient temperature is higher than the setting temperature, the unit will be automatically quit the power management feature. The compressor and (or) fan motor run.

NOTE: For unit with power management light, the light will illuminate under this feature.

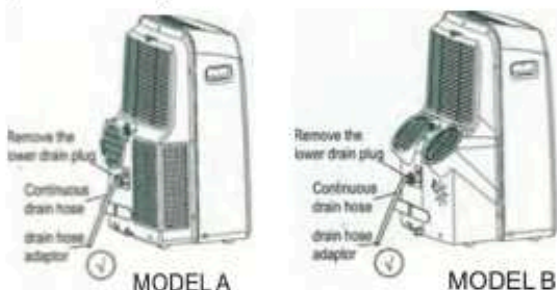
## Water drainage

-During dehumidifying modes, remove the upper drain plug from the back of the unit, install the drain connector (5/8" universal female mender) with 3/4" hose (locally purchased). For the models without drain connector, just attach the drain hose to the hole. Place the open end of the hose directly over the drain area in your basement floor.



-During heating pump mode, remove the lower drain plug from the back of the unit, install the drain connector (5/8" universal female mender) with 3/4" hose (locally purchased). For the models without drain connector, just attach the drain hose to the hole. Place the open end of the Hose adaptor directly over the drain area in your basement floor.

NOTE: Make sure the hose is secure so there are no leaks. Direct the hose toward the drain, making sure that there are no kinks that will stop the water flowing. Place the end of the hose into the drain and make sure the end of the hose is down to let the water flow smoothly. (See Figs with G). Do never let it up. (See Figs with G). When the continuous drain hose is not used, ensure that the corresponding drain plug and knob are installed firmly to prevent leakage.



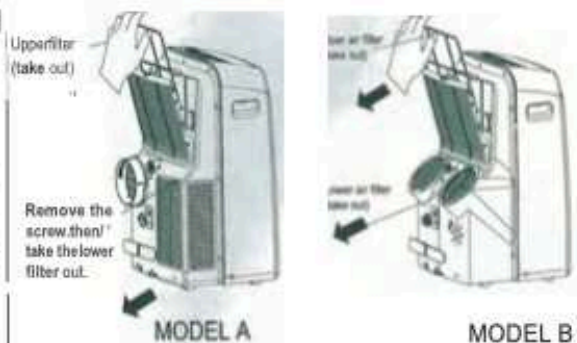
-When the water level of the bottom tray reaches a predetermined level, the unit beeps 8 times, the digital display area shows 'P1'. At this time the air conditioning/dehumidification process will immediately stop. However, the fan motor will continue to operate (this is normal). Carefully move the unit to a drain location, remove the bottom drain plug and let the water drain away. Reinstall the bottom drain plug and restart the machine until the 'P1' symbol disappears. If the error repeats call for service. NOTE: Be sure to reinstall the bottom drain plug firmly to prevent leakage before using the unit.

## Maintenance

### WARNING:

- Always unplug the unit before cleaning or servicing.
- DO NOT use flammable liquids or chemicals to clean the unit.
- DONOT wash the unit under running water. Doing so causes electrical danger.
- DO NOT operate the machine if the power supply was damaged during cleaning. A damaged power cord must be replaced with a new cord from the manufacture.

## Clean the Air Filter



Remove the air filter

### CAUTION

DO NOT operate the unit without filter because dirt and lint will clog it and reduce performance.

# FAULT DIAGNOSIS

Problem	Possible Cause	Troubleshooting
Unit does not turn on when pressing ON/OFF button	P1 Error Code	The Water Collection Tray is full. Turn off the unit, drain the water from the Water Collection Tray and restart the unit.
	In COOL mode: room temperature is lower than the set temperature	Reset the temperature
Unit does not cool well	The air filter is blocked with dust or animal hair	Turn off the unit and clean the filter according to instructions
	Exhaust hose is not connected or is blocked	Turn off the unit, disconnect the hose, check for blockage and reconnect the hose
	The unit is low on refrigerant	Call a service technician to inspect the unit and top off refrigerant
	Temperature setting is too high	Decrease the set temperature
	The windows and doors in the room are open	Make sure all windows and doors are closed
	The room area is too large	Double-check the cooling area
	There are heat sources inside the room	Remove the heat sources if possible
The unit is noisy and vibrates too much	The ground is not level	Place the unit on a flat, level surface
	The air filter is blocked with dust or animal hair	Turn off the unit and clean the filter according to instructions
The unit makes a gurgling sound	This sound is caused by the flow of refrigerant inside the unit	This is normal